

## **Return Policy - Shop**

## Follow these steps in order to return goods and receive a credit note.

Returns only accepted in original condition with packaging and tags and within 30 days from date of purchase.

No Refunds only store credit is offered for goods returned in original condition and within 30 days from date of purchase.

For Returns, contact us for the return address include this information with all returned goods:

- 1. Full Name
- 2. Order / Invoice Number
- 3. Email
- 4. Phone Number
- 5. Products Returned
- 6. Reason for Return

Once the equipment is received, we will review your product/order for review. Once approved, we will create a credit note for the value of the goods returned.

## **Returns Terms & Conditions:**

Items cannot be returned without all of the return information (see #1-7 above) included and sent with the item/s.

We do not accept change of mind returns after 30 days from the purchase date.

We offer a credit note for orders for the total value of returned goods if approved.

Freight costs are non-refundable, and any returned product freight is the sole responsibility and cost of the customer.

Trying on a product for sizing and fit is recommended however please ensure not to remove the product tags!

Goods used for more than sizing or fitting purposes are not eligible for a return e.g. used for training.

For further information or assistance regarding returns, please contact us.