



Terms and Conditions – Exercise Class Membership

Paying for ongoing memberships

You pay fees for ongoing memberships in advance each week, by direct debit from a credit card.

Meeting your responsibilities

You must make sure:

- your account can accept direct debits (your financial institution can confirm this)
- there is enough money in your account on the payment day and the next 5 days
- you tell us if you are transferring or closing your account, at least 48 hours before your next direct debit
- you tell us about any changes to your credit card, such as its expiry date or number, at least 48 hours before your next direct debit.

What happens if your payment is late or fails?

Losing your Access

If you do not fully pay your fees on the due date, we will suspend your access to classes if no payment has been received by 14-days past the due date.

Staying up to date with our terms

We may sometimes add to, change or remove our terms and conditions.

Being notified about changes

We will give you at least 28 days notice of any changes, for instance by:

- phoning you or writing to the email you last gave us.

Using a ‘time freeze’

You can freeze your membership from 1 or more weeks, up to a maximum of 8 weeks each calendar year. We require at least 7-days’ notice to time freeze your membership.

Understanding the conditions

Before freezing your membership, you must make sure your fees are up to date and you don’t owe us any money. Note that we cannot backdate any time freeze requests. You must request a freeze when you need it.

By signing up for an Exercise Class Membership you agree to these terms and conditions.

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